

Privacy Policy of qu3st.zone

Last updated: 20/10/2024

This Privacy Policy describes how nabla s.r.l. società benefit, located at Via Santa Sofia 27, 20122, Milan, collects, uses, and protects the personal information of users who visit our website and sign up to receive communications. We consider it essential to respect your privacy and take all necessary measures to protect your personal data.

1. Data Controller

The Data Controller is nabla s.r.l. società benefit, with its registered office at Via Santa Sofia 27, 20122, Milan. For any questions or requests regarding this Privacy Policy, you can contact us at: hello@nabla.studio.

2. Types of Data Collected

The personal data we collect may include:

- **Email address:** We collect your email address to send newsletters, marketing communications, or to contact you directly regarding your inquiries about our product or service.

3. Purposes of Data Processing

The collected data is used for the following purposes:

- **Sending newsletters:** To inform you about product updates, special offers, and news.
- **Personalized contacts:** To respond to specific inquiries about our service or product.
- **Service improvement and analysis:** We may use the data to improve user experience and website functionality.

4. Legal Basis for Processing

The processing of personal data is based on the explicit consent provided by the user at the time of registration. Consent can be withdrawn at any time through the unsubscribe link present in each email or by contacting us directly.

5. Data Processing Methods

Data is processed both automatically and manually, using tools designed to ensure the security and confidentiality of the data, in compliance with applicable regulations.

6. Data Retention

Personal data will be kept for the time necessary to provide the requested services or until the user withdraws their consent. After this period, the data will be deleted or anonymized.

7. Data Sharing and Disclosure

Personal data will not be shared with third parties without your explicit consent, except where required by law. However, we use third-party services, such as Mailchimp, to manage our email communications. When you provide your email address, your data will be stored and processed by Mailchimp in accordance with their privacy policy.

Mailchimp's privacy policy can be found here: <https://www.intuit.com/privacy/statement/>.

We ensure that any third-party service providers we use comply with applicable data protection regulations and offer adequate safeguards for your personal data.

8. User Rights

In accordance with Regulation (EU) 2016/679 (GDPR) and other applicable regulations, you have the right to:

- **Access your personal data.**
- **Rectify or delete data.**
- **Restrict data processing.**
- **Data portability.**
- **Withdraw consent** at any time.

To exercise your rights, contact us at: hello@nabla.studio.

9. Changes to the Privacy Policy

We reserve the right to update this Privacy Policy. Changes will be communicated to users via email or through a notice on our website.